# iDter Services

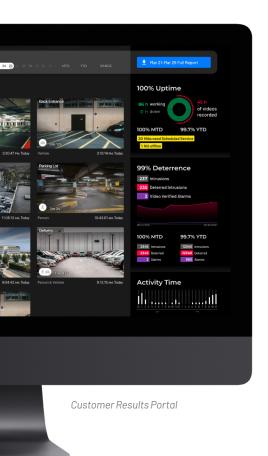
# e Niō

# Intelligent deterrence of crime

Our ability to take immediate deterrence by our Niō guardian nodes has proven to thwart 98%+ of crime without the inherent delays from human intervention. We develop, manufacture, and provide an end-to-end security solution for commercial clients who want to stop unwanted intrusion and crime on their property. Our solution includes Niō guardian nodes strategically located around the property, all application software, mobile apps, cloud storage of event recordings, alarm monitoring and 911 dispatch services. We offer our solution exclusively through a capable network of security, commercial lighting, and IT cabling providers.

### 1. Training

Training on the iDter system including Niō Guard functionality and configuration, startup assistance, use of the iOS and Android apps, detection and deterrence optimization, and use of the Customer Results Portal.



- 2. System Health Monitoring iDter personnel audit system uptime performance with remote diagnostics of Niō units to ensure maximum uptime and notify the customers of any issues that iDter cannot resolve remotely. The goal is to achieve 99+% uptime performance from the iDter system.
- 3. Intrusion Monitoring iDter Services include alarm monitoring during scheduled monitoring periods to verify intrusions, verify that Niō deterrence actions were successful, and continuously train the artificial intelligence (AI) to minimize false positives. In the 2% chance that intruders persist and are not deterred by the automated Niō quards, iDter personnel issue a video verified alert through redundant 5 Diamond TMA Certified & UL listed central alarm stations for dispatch of the authorities.



iDter Alarm Monitoring Certificate

# 4. Results Reporting

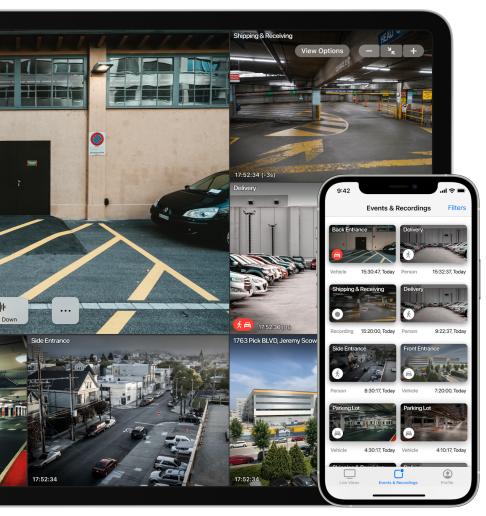
iDter Services include a Customer Results Portal with easy access to a system performance dashboard highlighting the effectiveness of the system to detect and deter unwanted intrusions, allowing for easy measurement of achieved performance compared with the goals of 98%+ intrusion deterrence and 99% system availability. Customers and local security providers will have access to daily and monthly summaries of all verified intrusions, the preventative responses triggered, and recordings of each incident and response.

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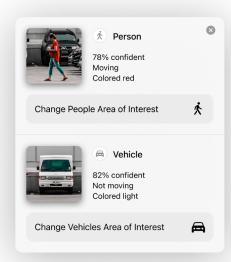
### 5. Mobile Apps

The iDter services include access to mobile iOS and Android apps that allow simultaneous monitoring of multiple video streams, access to recordings, ability to conduct voice down/voice up conversations with active intruders, and the ability to manually take control of deterrence actions with the Niō guardian's flood lights, sirens, and strobing red and blue LED lights. All this information and capability is available to authorized system users on apps designed for smart mobile devices and web browsers. The mobile apps are designed with a hierarchy of user access levels and are configurable by the assigned system administrator. In addition, the mobile and web apps include the ability for our security partners to manage their entire portfolio of iDter' customers.



iPad App: Focus View Showing Live

iPhone App: Events & Recordings



## 6. Deterrence Optimization

iDter will continually optimize the system with the goal of achieving 98%+ intrusion deterrence. A rich set of deterrence responses and sequences are designed to surprise intruders and defy predictability. iDter services include assistance with Niō detection and deterrence configuration, development of custom voice down messages, and recommendations of deterrence sequences optimized for each commercial property and Niō location. The tools available in the network of Niō nodes are instantaneous blasts of floodlights, blinding strobes of red & blue LEDs and piercing sirens, either from a single Niō or orchestrated across several Niōs, and situation-appropriate automatic voice-down messages.

# Cloud Storage

The network of Niō Guards is connected to the iDter Cloud servers and reports intrusion events, alerts, corresponding deterrence actions, recordings, and provides remote access to live video streams from the units. Recordings of intrusions and events are hosted for 30 days on a FIFO basis (first in first out).







